



Kalamata Mediterranean Villas

Luxury Relaxing Life Experience



ΣΥΝΟΜΟΣΠΟΝΔΙΑ ΕΠΙΧΕΙΡΗΜΑΤΙΩΝ
ΤΟΥΡΙΣΤΙΚΩΝ ΚΑΤΑΛΥΜΑΤΩΝ ΕΛΛΑΔΟΣ

Σ.Ε.Τ.Κ.Ε.

ACCOMODATION INFORMATION BOOKLET FOR MAINTAINING HEALTH PROTOCOL IN THE CONTEXT OF TAKING MEASURES AGAINST COVID -19

Dear customers,

Welcome to Kalamata Mediterranean Villas,

We would like to inform you that our accommodation fully complies with the special health content protocols, on the basis of which the tourist companies operate in the context of taking measures against the COVID-19, as defined by the Joint Ministerial Decision No. 1881 / 29.5.2020 of the Ministers of Finance - Health - Tourism (Government Gazette 2084 B ' / 29-5-2020).

All accommodation staff have received the necessary training to comply with health protocols.

The accommodation has received a "Health First" certification mark from the Ministry of Tourism where it proves that the company complies with the protocols of health content.

In our efforts to meet the new data coming from the COVID-19 pandemic, we ask for your understanding and adherence to COVID-19 transmission prevention measures.

We inform you that the company does not bear civil liability, against any person, directly or indirectly related to the coronavirus COVID-19, as long as it observes the special protocols of health content and has the certification mark "Health First" (par. 5, article 60, n . 4688 / 24-5-2020).

On behalf of the administration of Kalamata Mediterranean Villas, we wish you a pleasant and safe stay!



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GENERAL RULES

- Where required, Personal Protective Equipment are available: mask (simple surgical or cloth / cloth) and disposable gloves.
- The company complies with the circular of the Ministry of Health "Protection of Public Health by the corona-virus SARS-COV-2 in the water supply and sewerage systems".
- Basic measures to prevent the transmission of coronavirus - COVID-19 are applied by all employees in the company: hand hygiene, use of antiseptics, avoidance of handshakes, keeping body distances, avoidance of hand contact with the face and in general observance of personal and respiratory hygiene measures.
- George Andrianos was appointed as the responsible coordinator of the accommodation for the observance of the draft rules of health protocols, in the context of taking measures against the COVID-19 crown.
- The prescribed procedures are followed according to the instructions of EODY, for the management of a suspected COVID-19 case.
- The staff of the accommodation uses Personal Protection means, for which there is continuous adequacy.
- A member of the staff who has symptoms related to the illness stays at home and returns to work if the laboratory test is negative. Also, if he comes in contact with a virus case, he must stay at home. In the above cases, the employee notifies the person responsible for the implementation of the suspicious case management plan of the accommodation.
- For the purposes of public health protection actions, the management / administration of the accommodation keeps a record of the staff members and all persons who stayed in the accommodation - name, nationality, date of arrival and departure, contact details (address, telephone, e-mail) - to enable close contact with any COVID-19 case, which may be identified a posteriori.
Attention is also paid to the General Data Protection Regulation (GDPR) and all visitors are informed that a file is kept for reasons of public health protection.
- The company has special equipment (medical kit) in case of suspected case, such as gloves and disposable masks, antiseptics, cleaning wipes, apron, long-sleeved robe and laser thermometer.



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- Measures are taken to avoid overcrowding at check-in / check-out
- All key cards and keys are placed in a special container for disinfection before they are given to visitors.
- The company operates with extended check-out and check-in hours between residences (check out until 11.00 am and check in from 3.00 pm).
This change in the time between each check in and check out is mandatory to ensure that, between different customers, the room is thoroughly cleaned and disinfected, and that adequate natural ventilation of the space is followed.
- It is forbidden for non-residents to enter the rooms.
- Special cleaning instructions are applied in case of occurrence of a virus case according to the respective Instructions of EODY.
- The staff of the company during their work, takes the basic measures to prevent the transmission of the coronavirus - COVID-19, does not smoke, does not consume food or drinks and is equipped with gloves, masks (simple surgery or sneakers), a robe and closed shoes.
- Uncommon room cleaning during the stay (avoiding contact of cleaning workers with a possible virus case and further transmission), only upon request as well as abolition of the daily change of clothing - towels, only upon request of the customer.
- The fabric surfaces where they exist (eg furniture upholstery) are cleaned with a steam device at a temperature of > 70 °.
- The staff observes the rules of hygiene when gathering dirty linen using the appropriate personal protective equipment (special disposable apron over the uniform, gloves and mask).
- The fabrics, bedding and towels used are placed in closed, marked bags or sacks in order to be transported to the laundry areas.
- Separation of areas of dirty and clean linen is done.



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- Fabrics, bedding and towels are washed in hot circles (70° C or more) with certified detergents from a special outside partner
- In case the cleaning service of the clothing is provided by an external collaborator, a check is carried out in compliance with the required measures of receipt and delivery in the appropriate way.
- Care for the maintenance of clean clothing in good and clean condition during storage and for transport to use areas (rooms, restaurants, etc.)

Reception

- Antiseptic for use by the customer (fixed or non-fixed devices), is available in the reception (reception desk). The desktop is also regularly disinfected.

Suspected COVID-19 virus case management

- If a visitor develops symptoms compatible with COVID-19 infection, the following applies:
 1. The health manager of the company contacts IMMEDIATELY with EODY at 210 5212054 or the special four-digit number 1135 for evaluation of the incident by a doctor.
 2. If the patient is in urgent need of hospitalization, presents with a severe clinical picture, he is referred to the relevant health unit, as a suspected case of COVID-19. If it is not possible to manage a COVID-19 case from the health infrastructure of the area, there must be a provision for transporting the patient (EKAB, floating ambulance, air transport) to the nearest health unit where he can manage it.
 3. If the patient has a mild clinical picture, a sample is obtained by the doctor for laboratory confirmation of COVID-19.
 4. If the incident is assessed as possible COVID-19 by the examining doctor, the health manager of the company contacts IMMEDIATELY with the EODY at 2105212054 or the special four-digit number 1135 (24 hours a day), for a statement of the suspected case and instructions.
 5. The patient with a mild clinical picture remains in his room until the results of the laboratory test are announced.



6. During the above wait, the entry of staff into the patient's room is avoided, if there is no significant reason. If necessary, a staff member of the accommodation is advised to deal exclusively with the possible case.
7. The doctor and hotel staff who enter the room of the suspected or later confirmed case must use high-protection personal protective equipment (MAP) (masks, goggles, waterproof disposable robes). The same applies to the staff who will deal with the cleaning of a patient's room with COVID-19.
8. If confirmed as a case of COVID-19, he is transferred to the special quarantine hotel and later to a health unit that will accommodate patients with COVID-19, if he needs treatment. If it is not confirmed as a case of COVID-19, it is treated at the hotel with the instructions of the treating physician.
9. The patient is transported with a simple surgical mask and private means of transport.
10. If there is a companion of the patient who wishes to stay close to him to care for him (eg spouse), the companion should be given a simple surgical mask and advised to wash his hands whenever he comes in contact with secretions. of the patient (eg saliva) and definitely before the attendant touches his face or eats or drinks.
11. The contact details of the patient's relative should always be recorded if consent is required for interventions where the patient cannot communicate.
12. Used protective equipment (simple disposable surgical mask, gloves) should be discarded in a bin and never reused.
13. After disposing of protective equipment, hands should be thoroughly washed with soap and water. It is emphasized that the use of gloves does not replace hand washing, which is a very important means of prevention.